

YOUR PRIVACY : OUR POLICY

The provision of quality health care requires a practitioner-patient relationship of trust and confidentiality. Consistent with our commitment to quality care this practice has developed a policy to protect patient privacy in compliance with privacy legislation, and a policy outlining procedures for access to personal health information.

Our policies inform you:

- ❖ That we need your consent to collect information about you
- ❖ Why we need to collect that information
- ❖ How your information will be used by us and to whom we may need to disclose it
- ❖ That you may request access to the information that we hold about you
- ❖ Policies regarding access to your personal health information
- ❖ That you may discuss any concerns you have about how we handle your information

PRIVACY STATEMENT

New legislation is now in force, which protects your privacy and covers collection and use of personal health information. Personal health information refers to your health, medical history or past or future medical care and how it is identified.

Any information collected about you is considered necessary in the course of providing comprehensive health care to you.

Your privacy is respected and information is only accessible to authorised practice staff.

All staff are required to sign a confidentiality clause on commencement of employment, which prevents discussion of patient information outside the clinic.

Personal information is not disclosed to 3rd parties Δ eg: other health services, family members Δ except with your consent.

If considered necessary by your treating doctor we request your consent to provide health information to other health service providers eg via referral to specialists or diagnostic services.

Please let us know in advance if you are authorising another person to collect results, scripts etc.

If you would like to discuss our Privacy Policy in more detail please ask at reception. Alternatively, talk to your practitioner or the Practice Manager, Sandy Edwards.